

Guarantees

We hope that you will have many years of enjoyment from our playground equipment, however for peace of mind we have detailed below our guarantees which cover failure arising from material or manufacturing defects.

15-year Guarantee

- Pressure Treated Machine Round Timbers
- Pressure Treated Rectangular Section Softwood Timber
- Robinia Hardwood

10-year Guarantee

- Just Like Grass Surfacing
- Play Grass Surfacing
- Active Sport Surfacing
- High Density Polyethylene Panels (HDPE)
- High Pressure Laminate Panels (HPL)
- Structural Stainless Steel
- Galvanised Mild Steel
- Sail Shades

5-year Guarantee

- Bonded Surfacing
- Steel Core Ropes
- Fixings and Connections

4-year Guarantee

- Preformed Thermoplastic and MMA (Methacrylate) Markings*

1-year Guarantee

- Any moveable plastic or mechanical parts
- Electronic components
- Installation

Updated July 2021



www.dbdplay.com

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Registered in England and Wales.

Company No: 09085700.

Company Name: dbdplay Ltd.

Coverage and Exclusions

Our guarantees do not cover wear and tear or apply to any defect in the goods caused by accident, negligence or wilful damage. Neither do they cover any alteration or repair carried out to the equipment or surfacing without our approval. The guarantee does not cover changes in appearance due to environmental factors or cosmetic changes.

*For the guarantee to be effective the markings must be installed on a clean macadam surface which must be at least 6 weeks old. Specialist surfaces such as porous asphalt, resin bound stone, paving slabs etc are not covered.

For the guarantees to be effective full and final payment must have been received. The equipment must also have been inspected and maintained in accordance with our Inspection and Maintenance Manual which will be handed to you on completion of the project. You will be expected to evidence with full and dated records all inspections and maintenance completed. We are here to help and if you have any concerns please do not hesitate to get in touch.